



## Cairo Training Center



The healthcare landscape has become increasingly complex. Both clinical skills and soft skills are needed to create a professional working environment. Being able to listen, comprehend, and explain in clear terms to patients and their caregivers enhances the ability to provide patients with effective and individualized care. Clear communication with team members and colleagues is also vital in fostering successful collaboration in the workplace as they improve decision-making, drive positive change, make for a healthy working environment, help to solve problems more efficiently and improve patient satisfaction.

In Cairo Training Center (CTC), we realized the importance of soft skills training for medical doctors in improving their professional career, and so we started including it as a constant and integral part of our training programs for African doctors for the past 7 years. Highly interactive sessions are usually organized through specialized personnel and using dedicated audiovisual tools on communication skills, teamwork, time management, professionalism, problem solving and work ethics. Feedback from candidates on soft skills sessions and activities is always very positive and encouraging, and the personal and professional change we are expecting to sense in our trainees in the near future is worth the effort!